## Avenues to USPS EAP

## Settlement or LCA: EAP referral written into Agreement

- Discipline for noncompliance in terms of Settlement/LCA
- Employee schedules EAP appointment
  - ➤ Info on compliance released by EAP to management (Labor Relations) with written employee permission

## **FMR – Formal Management Referral**

- Voluntary, first session on-the-clock
- ➤ Manager or Supervisor schedules EAP appointment
- Employee must confirm EAP appointment within 24 hours
  - ➤ Info may be released by EAP to a third party, but only with employee written authorization\*

## Recommendation to EAP by Management/Union/Coworker Self-Referral to EAP

- Voluntary, first session can be on-the-clock
- Employee schedules EAP appointment
  - Communication among EAP, management, union could occur with written employee permission, though entirely\* up to employee

\*with some exceptions in cases of immediate threat to life.

1-800-EAP-4-YOU

1-800-327-4968